

Subject: , Thank you for contacting technical support. [ref:_00D3067S3._5005a1r5Lyu:ref]

From: "support@hotwater.com" <support@hotwater.com>

Date: 8/2/2021, 6:56 PM

To: "mjsebacher@bellsouth.net" <mjsebacher@bellsouth.net>

The authorization information needed to receive your warranty part(s) for your water heater model and serial number is below.

Parts Authorization: P13280183

Part Number(s) and Description(s): 362344 Water Heater Element 4500W

Please present the parts authorization number and the item number at the Customer Service Desk of a Lowe's store near you. If you have any further questions please contact us at 877-817-6750. Our hours are 8:00 AM – 10:00 PM Mon – Fri, and 9:00 AM – 6:00 PM Sat and Sun Eastern Time.

Message to Lowe's Customer Service:

Use the above information to complete the American Water Heater Part Warranty log for this authorized transaction. The customer is to be provided the above authorized replacement warranty part(s) at No Charge.

Thank you,

Technical Support 

ref:_00D3067S3._5005a1r5Lyu:ref